Implementing Vault Submissions and Re-engineering Our Content Planning

Benoit Poupin and Richard Knowles October 21, 2014

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Ipsen Group



Ipsen's R&D is focused on its innovative and differentiated technological platforms, peptides and toxins.

The Group has close to 4,900 employees and operates in 115 countries

For more information on Ipsen, visit www.ipsen.com



Agenda

- Choosing Vault Submissions
- Implementation Approach
- Content Planning and Publishing
- What's Next?



Choosing Vault Submissions

Ipsen's Strategic vision

Standardise on a single, cloud-based platform across the entire Enterprise R&D, Quality, Commercial

Align with business strategy to in/out-license products, capabilities and work more effectively with strategic Partners



Choosing Vault Submissions

Benefits from selection

Meets all functional requirements

Intuitive and easy for users to learn

Reduced / simplified training plan for on-boarding

Supports Ipsen's plans for rapid growth

Enhances capabilities for collaboration both internally and externally

Part of integrated suite of applications supporting all of R&D

Software stays current, won't get stuck on seven-year old version



Implementation Approach

Process Harmonisation

'OPERA'

Conducted prior to implementation

Looked at business processes across regions and partners

Assessed what should be done internally vs. by a partner

Processes are not system driven, workflows can be easily updated or modified

Process best practice supported within the systems
Can leverage on process streamlining



Implementing access profiles

... Finding the **right Compromise** between **Confidentiality** and **Open Collaboration**

Moved from in-house to an open collaborative system

Decide on appropriate level of access for CROs and other partners

Flexibility allows for a hybrid model

Advice – Trust Your Users*

*As far as possible...



Implementing Doc types, subtypes and classifications

Key decisions and considerations

Accessibility

No folder structure

Attributes

Mandatory and comprehensive

Continuity

Migration

Integration of publishing solution



Legacy Migration ... the critical path

Strategy

What's IN or OUT of scope Cleaning Before or After

Cleaning
Mappings &
Picklist Values

Working in regulated environment

GxP requires system maintained in a validated state

4 month SaaS release model

Streamline the Validation effort by capitalizing on Pre-Validated system



Implementation Approach

Change Management

Out of the Box!
Not quite...

Cannot build Rome in a day
Introducing new technology
is a big step in itself

Intuitive

but...

New way of working quite different to Documentum

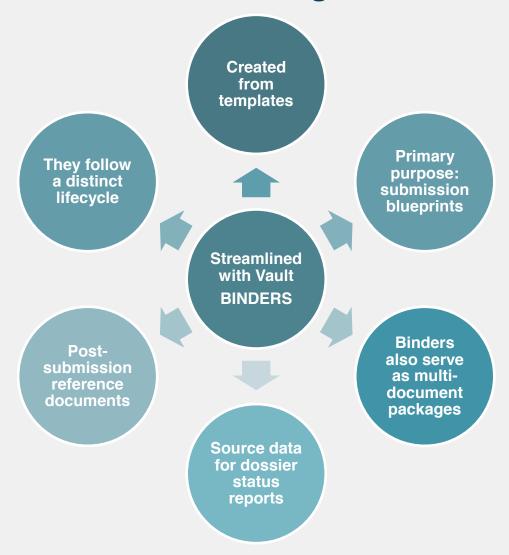


Submission Content Planning and Publishing

Prior to Vault Detailed content plans were maintained in Excel spreadsheets Efforts to track progress were disjointed Source document versions were scattered No consistency of authoring

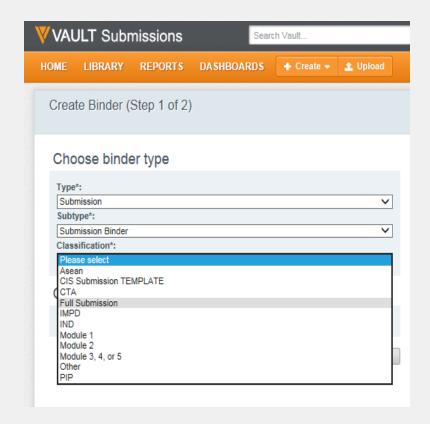


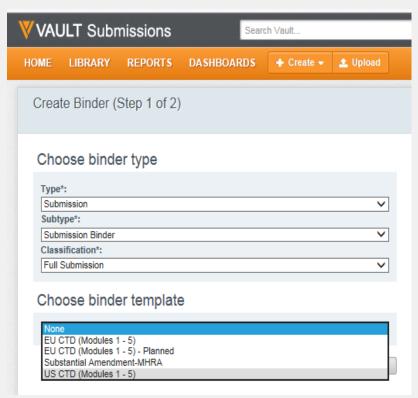
Submission Content Planning and Publishing





Created From Templates

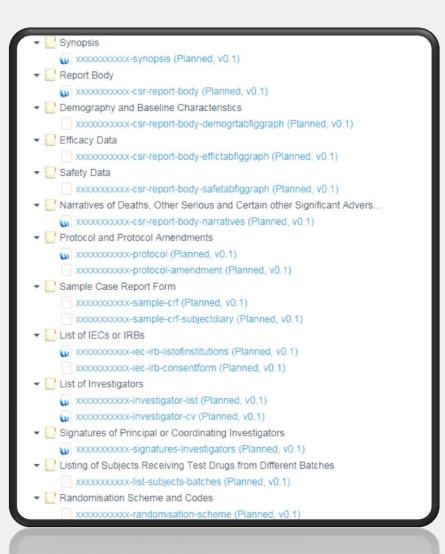




Currently around 20 binder templates



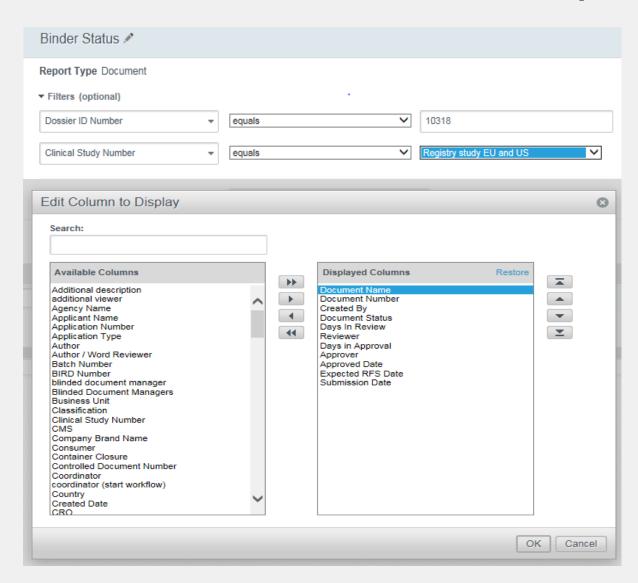
Can serve as multi-document packages



- Binder sections pre-filled with RFS document templates
- Content authored from within binder
- Completed binder added to relevant section of submission binder
- Contributing department owners are responsible for their section(s) of binders



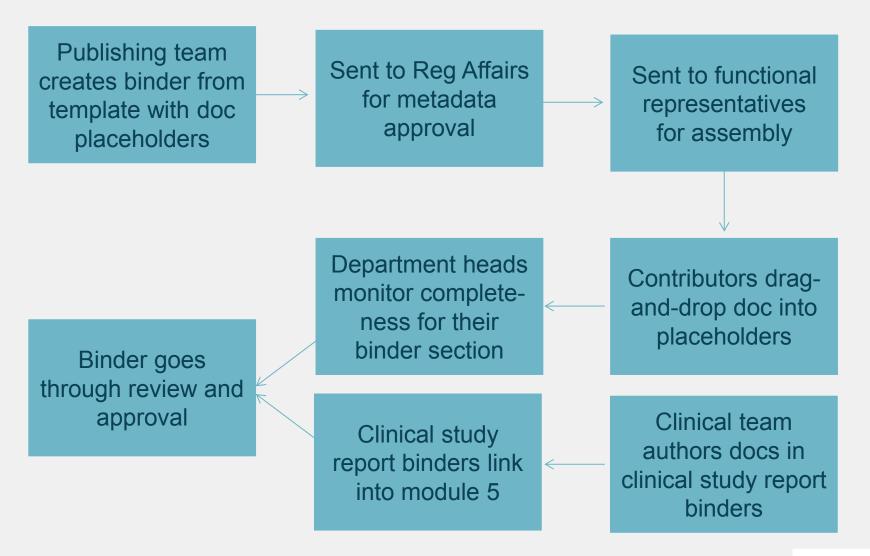
Source data for dossier status reports



- Centralised
 authoring promotes
 better control and
 visibility into the
 status of content
- Dashboards and reports enable routine status reporting



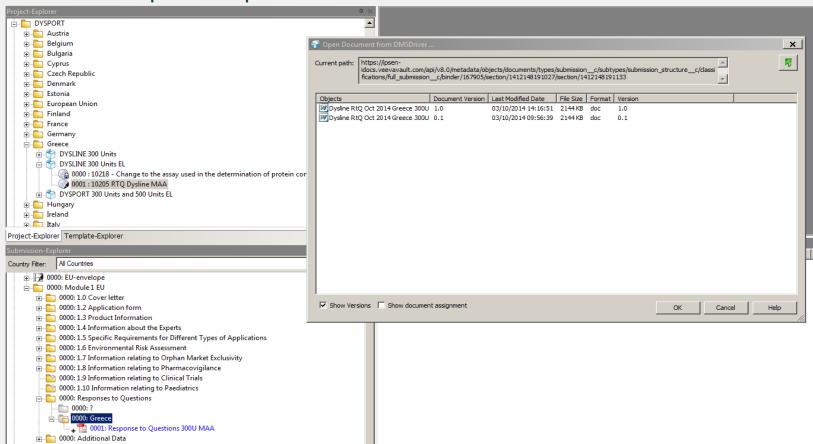
Basic binder process





Integration with EXTEDO's eCTDManager

 Primarily utilise navigation to and through binders to pull Vault content and metadata into eCTDManager but single document drag and drop is also possible





Production Experience to Date

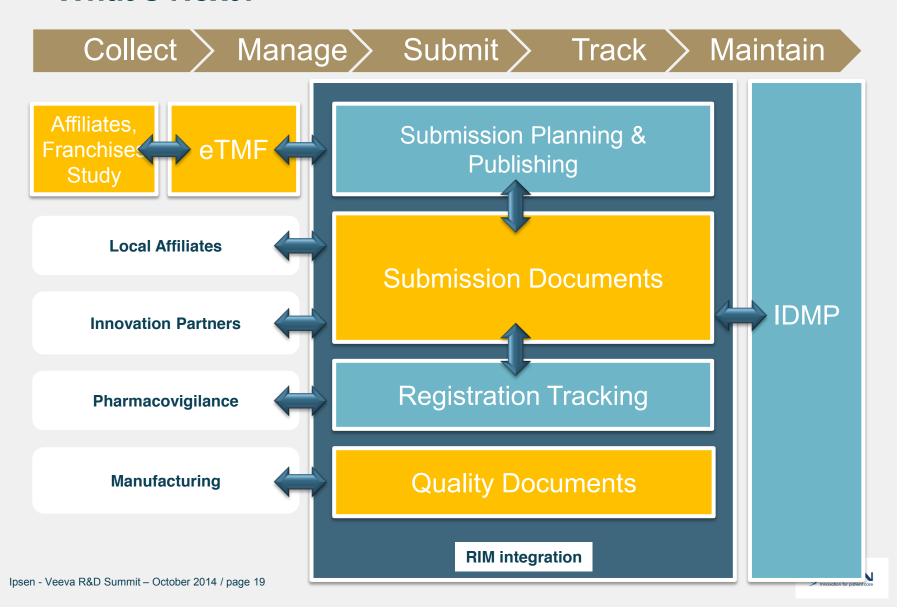


Very positive end-user experience / feedback

- "From the 1st most unpopular Regulatory System to one of the most popular so far"
- "This new tool is much most appropriate for our work. It meets expectations, is more user friendly, easier than BIRD*!"
- Improved compliance with system usage
- Supportive of Ipsen's recent process optimization and harmonization efforts appropriate and answers to our needs
- Simplified submission planning and tracking
- **One of the control o**
- Trend to confirm: reduced overall IT support burden



What's Next?



Thank you Questions?

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