

# RIM Adoption Best Practices

Veeva recently hosted a webinar on RIM adoption tactics and found that only 16% of respondents had established ownership in place for regulatory affairs data. To learn how your organization can better prepare for an upcoming RIM implementation, read the best practices below.



**Not Planned 28%**  
**Planned 40%**  
**Defined 16%**  
**Established 16%**

*What is the current status of regulatory affairs data ownership in your organization?*

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|---|---|
|  <p><b>Building a Business Case</b></p>         | <ul style="list-style-type: none"> <li>• Include all steps from initiation to operation</li> <li>• Address business benefits, not just IT benefits</li> <li>• Align with regulatory affairs strategy</li> </ul>                               |
|  <p><b>Data Quality &amp; Management</b></p>   | <ul style="list-style-type: none"> <li>• Maintain a constant focus and plan</li> <li>• Work closely with governance and data ownership</li> <li>• Know your data model</li> </ul>   |
|  <p><b>Governance &amp; Data Exchange</b></p>  | <ul style="list-style-type: none"> <li>• Increase data exchange with external parties and other business units within the company</li> <li>• Understand the impact that changes to the system may have on key regulatory processes</li> </ul> |
|  <p><b>Organizational Changes</b></p>          | <ul style="list-style-type: none"> <li>• Establish a single point of contact between business users and application support</li> <li>• Empower IT and business teams to work together</li> </ul>  |
|  <p><b>Continuous Business Improvement</b></p> | <ul style="list-style-type: none"> <li>• Focus on continuous improvement throughout the organization, not just on keeping the system validated</li> <li>• Collaborate with your technology partners to maximize value</li> </ul>              |