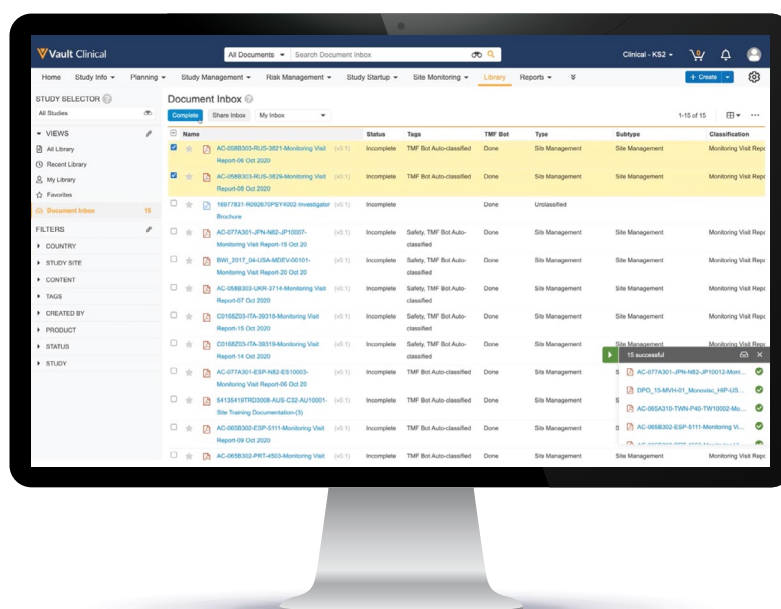# Veeva eTMF

Feature: TMF Bot

The TMF Bot uses artificial intelligence to streamline TMF management and improve quality. An included feature in Veeva eTMF, the TMF Bot automatically classifies uploaded and mobile-scanned documents. Study teams increase speed without sacrificing quality.

Benefits

- **Increase Compliance:** Improve accuracy and completeness with AI-assisted clinical document processing.

- **Reduce Administrative Burden:** Reduce time spent manually classifying documents to focus on higher-value activities.

- **Faster Document Processing:** Decrease the risk of human error and enable faster document processing with auto-classification.

What You Need To Know

Available in Veeva eTMF

The TMF Bot is included in Veeva eTMF and doesn't require integration. Veeva eTMF provides real-time inspection readiness, full visibility into TMF status, and access for all study partners.

Organization-Specific Model

Specify the documents used to train the TMF Bot, and then deploy a trained model specific to your organization's data and structure.

Configurable Confidence Threshold

Set the confidence threshold at which the TMF Bot auto-classifies documents. This ensures a high level of quality control, and study teams still control when a document is finalized in the TMF.

No User Intervention Required

Users drag and drop documents or scan them via the Veeva Snap mobile application, and the TMF Bot assesses them automatically.

Captured in Audit Trail

The audit trail shows that the system updated documents for easy and compliant recordkeeping.

A leading pharmaceutical company expects to improve TMF accuracy and shorten the time spent on manual document processing tasks, delivering a savings of nearly **300 hours per week.**

— Driving Efficiencies in eTMF with AI

Veeva eTMF enables active TMF management for real-time inspection readiness, visibility, and control.
Learn more at veeva.com ▶